



PROACTIVE SECURITY SERVICES

A PARTNERSHIP FOUNDED IN TRUST AND SERVICE

"We're not just customer focused, We're customer obsessed."



"Security Guard and Patrol Services"

Proactive Security Services believes that successful client relationships are built upon trust, loyalty, and the highest level of customer service.

Security issues are unique for each company, and we are experts at designing programs that will best fit your goals and expectations. Each program we implement will combine the strength of our services, the experience of our officers, and our award-winning, technologically-advanced systems.

Proactive Security's uniformed security officers provide five key services:

1. **Deterrence**—The presence of a uniformed security officer provides a substantial deterrent to criminal and inappropriate activity at the location assigned.
2. **Observation and Reports**—A uniformed security officer observes activity, reports any criminal or inappropriate activity to the proper authority, and documents all pertinent information at the job site.
3. **Safety**—A uniformed security officer enforces safety policies, takes action against safety hazards, ensures that property safety equipment is accounted for, and takes appropriate action in the event of an emergency.
4. **Protection of Persons and Property**—Within the limits of local and state law, a uniformed security officer will take all responsible and necessary steps to protect persons and property, including the apprehension of suspects and the use of force when necessary.
5. **Customized Services**—Proactive Security will customize guard orders for your location to include duties such as locking doors at a certain time, checking in visitors and vehicles, searching vehicles, and any other security-related activity.



Proactive Security is happy to offer its services for the protection of the following locations:

- ◆ Car Lots
- ◆ Government Buildings
- ◆ Hospitals
- ◆ Hotels and Motels
- ◆ Low-Income Housing
- ◆ Medical Facilities
- ◆ Office Buildings
- ◆ Resident Buildings
- ◆ Shopping Centers
- ◆ Storage Facilities
- ◆ Transportation Facilities
- ◆ and many more!

Why Proactive Security is unique:

- ◆ **Specialized Hiring Procedures**—Proactive Security maintains an extremely detailed hiring procedure for all security officers. Our process includes drug testing, in-house background checks and verification of previous employment, education, home address, and other credentials. Also, required are knowledge and language tests, and a safety and general orders orientation.
- ◆ **24 Hour Dispatcher**—Proactive Security maintains a 24 hour dispatcher who ensures that all posts are properly filled. The dispatcher is also responsible for any assistance that the officers might need, and provides valuable customer services to all clients.
- ◆ **24 Hour Supervision**—Proactive Security maintains a Watch commander on duty 24 hours a day. The Watch Commander ensures that all posts are correctly serviced, and that all cameras are working properly.
- ◆ **Professional Dress Uniform**—Unarmed and armed security guards are given either a professional dress uniform or a tactical uniform, depending on the client's needs. This versatility enables the guard to best fit in with his/her environment, and have an inconspicuous presence when necessary.

Proactive Security can help you with all of your security needs including:

- ◆ Loss Prevention and Plain Clothes Officers
- ◆ Security and Risk Management Consulting

Proactive Security Services offers professional security officers, security patrol vehicles and loss prevention to give you the peace of mind you deserve.

Proactive Security Service can provide you with a security and/or safety analysis of your location(s) to help you identify which services will provide the results you seek.



“Video Surveillance Systems”

Proactive Security Services video surveillance systems offer a wide array of benefits and options to ensure the safety and security of your business, home or personal property. Video surveillance systems can include a wide variety of cameras and digital video recorders (DVRs) which allow you to customize your system to fit your needs and objectives.

While many people perceive video surveillance to be a passive system which just records activities for review at a later time, the Proactive Security MSGV series provides active protection through a series of detailed steps: **Monitor, Detect, Alert, Verify, and Respond**. The many benefits of the Proactive Security Services MSGV series includes:

MONITOR

Proactive Security video surveillance systems are used to monitor activity through the use of cameras in conjunction with a digital video recorder that records all activity. Monitoring may be done on a continuous basis, during preset time periods or when the camera is activated by a predetermined event such as movement or a door opening.

DETECT

As the Proactive Security MSGV series video surveillance system monitors activity it can be programmed to detect various activities. Some of the most common activities that can be detected include:

- ◆ Movement
- ◆ The removal of an object
- ◆ The addition of an object
- ◆ The crossing of a predetermined point (such as fence)
- ◆ The opening of doors or windows
- ◆ The setting off of a burglar alarm

ALERT

When certain activities are detected, an alert can then be transmitted to both the Proactive Security dispatch center and other authorized users of the system. Alerts can be transmitted via text message, e-mail or can appear as an image on a video screen.

VERIFY

Once the alert is received authorized persons may access the system remotely and verify which activity is occurring, and if this activity is authorized or not. The system may be accessed by the Proactive Security Dispatch center, interest connection or PDA.

RESPOND

Based upon the analysis, Proactive Security of other authorized users may then take appropriate action including informing law enforcement or fire departments, giving verbal warnings via audio channels, calling maintenance, notifying owners, etc.

Business owners deserve a video surveillance system that will give them peace of mind by alerting them to any incongruous action(s) that could take place on their property. Video surveillance can be customized by industry, and it can alert users in a large variety of ways. Whether owners want to put previous security issues, Proactive Security can create a surveillance system that will provide a solutions to fit all of their needs, and Proactive Security will make sure any potential threats and criminal behaviors will be dealt with in a timely and appropriate manner.

Video Surveillance systems can offer security benefits to the following industries::

- ◆ Hospitality
- ◆ Retail
- ◆ Industrial
- ◆ Property Management
- ◆ Hotel/Motel
- ◆ Transportation



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